



Care Facility Checklist

Use this checklist as a starting point as you're touring care facilities to learn more about the options and amenities available.

The Basics

Care Options	Assisted Living	Skilled Nursing	Hospice
Daily/monthly cost?			
Number of rooms?			
Private rooms?			
Private bathrooms?			
Square footage?			
Kitchenette?			

Is there a waitlist? Yes No If yes, what is the average wait time? _____

What is the staff-to-resident ratio? _____

Can residents come and go at will? Yes No _____

Can visitors come and go at will? Yes No _____

Is there a room available for family gatherings? Yes No _____

Financial

How does billing work? _____

What types of insurance are accepted? _____

How are insurance claims handled? _____

Is there a parking fee? Yes No If yes, how much is the fee? _____

Are utilities included? Yes No If no, what is the average cost? _____

Is there a deposit? Yes No If yes, how much is the deposit? _____

Is there a discharge policy? Yes No If yes, what is the policy? _____

Healthcare

Are any healthcare services available onsite?

- Family medicine Internal medicine Geriatric medicine
 Dental Vision Physical therapy
 Occupational therapy Other: _____

Are there special units or care options for residents with Alzheimer's disease or dementia? Yes No

Is the unit held if a resident is in the hospital for an extended period of time? Yes No

Food

Which meals are served? Breakfast Lunch Dinner Snacks

Where are meals served? Dining room Resident units Other _____

When are meals served? Set schedule As desired Other _____

Do residents have more than one option for each meal? Yes No

Is the menu posted, or is a sample menu available? Yes No

Are meals served seven days a week? Yes No

Is the kitchen equipped to handle dietary restrictions and allergies? Yes No

Amenities

What special services are available?

- Bank Cafe Hair salon Library Garden
 Gym Game room/den Transportation Other _____

Activities

- Exercise classes Entertainment (movie night, sing-alongs, etc.) Games (board games, bingo, etc.)
 Community interaction Other _____

Are there scheduled outings? Yes No

Other

Are pets allowed? Yes No What are the restrictions? _____

Are linens provided? Yes No

Is laundry service included? Yes No

Things to Observe During a Visit

How clean is the residence? Very clean Fairly clean Clean Somewhat clean Not clean

Does there seem to be enough staff to residents? Yes No

Do staff treat the residents respectfully? Yes No

Are stairways and hallways well lit? Yes No

Are exits marked well? Yes No

Are there handrails and call buttons where appropriate, such as bathrooms? Yes No

Are there smoke detectors and fire alarms? Yes No

Additional Notes